

ROWAN GATE PRIMARY SCHOOL

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ROWAN GATE PRIMARY SCHOOL, WELLINGBOROUGH

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PARENT / CARERS SURVEY – Listening to your views

September 2019

Dear Parents / Carers,

Thank you all very much to all of you who completed the Parent / Carers survey we sent home via Parentmail in March 2019. We apologise for the delay in sharing these results. We were Inspected by Ofsted around this time who also gave feedback about their visit.

The aim of this survey was to find out how you feel about Rowan Gate School – from how well teachers and staff communicate with you, to how your child is getting on at school and how you view the way your child is treated at school.

We received a reasonable number of responses from the survey, with 56 replies (31%.)

Attached is a brief summary that outlines the main results of the survey. If you would like to see the full report and survey data please contact us through the school and we will be happy to forward a copy.

Please take some time to read through the survey results. It is important that parents are satisfied with the way the school is being run and how their child is being treated. By taking the results of this survey seriously and tackling the bits that you told us were not so good, we can all work together to make Rowan Gate an even better school.

If you would like to discuss the results of this survey in more detail, or would like it explaining to you please do not hesitate to contact us through the school.

Kind regards,

Sam Baker, Tammy Byles, Louise Miller and Vania Vincer



PARENT / CARERS SURVEY – Listening to your views

Survey Results – March 2019

The results of the survey were, on the whole, very positive.

We were delighted that the overall message from the survey is that the majority of parents are satisfied with all aspects of the school.

The survey told us that:

- **100%** of parents agreed that their child likes school
- **100%** felt the school is a welcoming place for parents/carers
- **96%** of parents felt that their child is making good progress.
- **100%** of parents agreed that Rowan Gate is a good school
- **100%** of parents felt that Teaching at the school is good.
- **100%** think that the school is a clean, tidy and safe place for their child
- **98%** feel that staff treat their child fairly
- **100%** believe that the school is well led and well managed
- **98%** feel that they are kept informed of how their child is progressing.
- **98%** of parent's feel that communication with the school is good.
- **91%** of parents are aware of the schools website as a source of information.
- **86%** of parents are aware of the schools Facebook page as a source of information.
- **100%** of parents are aware of Parent mail which is used by the school to electronically sent letters to parents.
- **96%** of parents are aware of the Five Keys celebration assemblies
- **89%** of parents are aware of the email address that has been set up for parents to communicate with the school.

Governors were delighted to receive some wonderful, pleasant and encouraging comments from parents – **thank you all very much.**



Areas for improvement

You told us that there are some areas which could be improved upon:

- **14%** (8 parents) told us they were not aware of the schools facebook page
- **8%** (5 parents) told us they were not aware of the email address for parents to use to communicate with the school.

Governor Plan of action:

- The school facebook page will continued to be used to share this information on line.
- The school will continue to share the email address with parents and will monitor this regularly to ensure that communication is working effectively.

Email RG (Wellingborough)

rowangatewellingborough@rowangate.northants.sch.uk

Email RGE (Rushden) - rowangateeast@rowangate.northants.sch.uk

- The school will continue to use home school books to enable sharing of information between classes and home.
- The school will continue to offer 3 parents open evenings in October, March and July to enable parents to gain information and updates about the progress being made.
- The school has an open door policy and is happy to receive telephone calls from concerned parents. Please contact the class teacher in the first instance who will help to resolve the matter. It may not be possible to put a call through to classes during lesson times but the office staff are happy to take and pass on messages so that the teacher can return the call at a convenient time.

Once again, thank you to everyone who completed and returned a questionnaire.

