

# ROWAN GATE PRIMARY SCHOOL



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## PARENT / CARERS SURVEY – Listening to your views

March 2017

Dear Parents / Carers,

Thank you all very much to all of you who completed the Parent / Carers survey we sent home in December 2016.

The aim of this survey was to find out how you feel about Rowan Gate School – from how well teachers and staff communicate with you, to how your child is getting on at school and how you view the way your child is treated at school.

We received a good response from the survey, with 61 replies (38%).

Attached is a brief summary that outlines the main results of the survey and also tells you a little bit about how we intend to tackle the less favourable results. If you would like to see the full report and survey data please contact us through the school and we will be happy to forward a copy.

Please take some time to read through the survey results. It is important that parents are satisfied with the way the school is being run and how their child is being treated. By taking the results of this survey seriously and tackling the bits that you told us were not so good, we can all work together to make Rowan Gate an even better school.

If you would like to discuss the results of this survey in more detail, or would like it explaining to you please do not hesitate to contact us through the school.

Kind regards,

Sam Baker, Tammy Byles, Louise Miller and Vania Vincer



*Survey Results – March 2017*

**The results of the survey were, on the whole, very positive.**

**We were delighted that the overall message from the survey is that the majority of parents are satisfied with all aspects of the school.**

The survey told us that:

- **98%** of parents agreed that their child likes school
- **93%** felt the school is a welcoming place for parents/carers
- **92%** of parents felt that their child is making good progress.
- **92%** of parents agreed that Rowan Gate is a good school
- **88%** of parents felt that Teaching at the school is good.
- **92%** think that the school is a clean, tidy and safe place for their child
- **92%** - feel that staff treat their child fairly
- **88%** believe that the school is well led and well managed
- **88%** feel that they are kept informed of how their child is progressing.
- **85%** of parents feel comfortable about approaching the school with questions, problems or complaints

Governors were delighted to receive some wonderful, pleasant and encouraging comments from parents – **thank you**.

**Areas for improvement**

**You told us that there are some areas which could be improved upon:**

- **10%** (5 parents) disagreed that they would feel comfortable about approaching the school with questions, a problem or complaint.
- **5%** (3 parents) did not feel they are kept well informed about how their child is getting on
- **4%** (2 parents) did not feel that the school encourages healthy eating and drinking.

We are most concerned about the less positive replies, such as the above. Governors would like to invite the parents concerned to either speak to parent governor (via the parent forum or school office) or speak to Mrs Laura Clarke, Head teacher so that the school do all they can to help.



## **Governor Plan of action:**

- A parent forum is organised on both sites to enable parents to meet and support each other - this is led by parent governors.
- Parent governors often attend and make themselves known at day time events, such as assist with refreshments. This will give parents a chance to meet and talk informally, if they prefer.
- A Governors newsletter is being sent to parents regularly to update parents on who we are, what we do, and our involvement in school life.

Once again, thank you to everyone who completed and returned a questionnaire.

