

RESPONSE FROM PARENT / CARERS SURVEY November 2014

Listening to your views

Thank you to everyone who responded.

Of the 116 questionnaires sent to parents we received back a total of **35 (30%)**

THE SCHOOL IN GENERAL

		Agree strongly	Agree	Neither agree/disagree	Disagree	Disagree strongly
A	My child likes school	32 91%	3 9%			
B	My child is making good progress	27 77%	7 20%	1 3%		
C	My child is not bullied or harassed at school	25 71%	5 14%	5 14%		
D	Children at the school behave well	25 71%	7 20%	3 9%		
E	I think this is a good school and I am proud my child attends it	30 86%	5 14%			
F	I understand school policies around arrival times, school absence etc	28 80%	7 20%			

THE SCHOOL FOR NEW PARENTS

(24)

		Agree strongly	Agree	Neither agree nor disagree	Disagree	Disagree strongly
G	The transition arrangements for my child were good	19 79%	4 17%	1 4%		
H	My child has settled in well	20 83%	3 12%	1 4%		

TEACHING

		Agree strongly	Agree	Neither agree nor disagree	Disagree	Disagree strongly
I	The school teaches my child to respect people with different abilities and skills	26 74%	7 20%	2 6%		
J	The school is good at stopping bullying or harassment or dealing with it if it happens in school	19 54%	11 32%	5 14%		
K	There is a good range of activities which my child finds interesting and enjoyable	30 86%	5 14%			
L	Teaching at the school is good	30 86%	4 11%	1 3%		
M	Staff expect my child to work to the best of their ability and to exceed expectations	27 77%	5 14%	3 9%		
N	The school is well led and well managed	29 83%	6 17%			

O	I think the school is a clean, tidy and safe place for my child to be in	30 86%	5 14%			
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COMMUNICATION AND PARTICIPATION

		Agree strongly	Agree	Neither agree nor disagree	Disagree	Disagree strongly
P	I feel comfortable about approaching school with questions, a problem or complaint	28 80%	6 17%	1 3%		
Q	I have enough opportunities to talk to staff about my child	26 74%	6 17%	3 9%		
R	I make full use of the home / school book	26 74%	9 26%			
S	The school is a welcoming place for parents / carers	25 71%	10 29%			
T	The school actively encourages parents / carers to be involved in its activities	25 71%	9 26%	1 3%		
U	The school seeks the view of parents / carers and takes account of their suggestions	20 57%	14 40%	1 3%		
V	I am kept informed of how my child is getting on	27 77%	7 20%	1 3%		
W	I know who the parent governors at the school are	13 37%	7 20%	8 23%	7 20%	
X	I know how to contact a parent governor	11 31%	9 26%	7 20%	8 23%	
Y	I would attend a meeting with governors (*evening meeting/ *coffee morning) *please delete	11 31%	11 31%	9 26%	3 9%	1 3%

CHILD DEVELOPMENT

		Agree strongly	Agree	Neither agree nor disagree	Disagree	Disagree strongly
Z	The staff treat my child fairly	27 77%	8 23%			
1	The staff encourage my child to be independent	29 83%	6 17%			
2	The school encourages my child to take regular exercise (as appropriate)	25 71%	8 23%	2 6%		
3	The school encourages healthy eating and drinking	26 74%	7 20%	2 6%		
4	The school helps my child to develop positive relationships with teachers and other pupils	26 74%	8 23%	1 3%		
5	The school teaches my child to respect people from different backgrounds, religions and with different beliefs	26 74%	8 23%	1 3%		

COMMENTS RECEIVED:

My son has been going through a very difficult period. When everyone else has turned their backs and said his behaviour has become too challenging, they have continued to provide care and support for my son and my family. Could not get through it without all the wonderful staff at Rowan Gate!

*More proactive use of social media may encourage more parental interaction.
Training/Information for parents on EHC Plans needed. Possibly delivered by independent/unbiased expert.*

Information to parents on role of parent governor.

Information on pupil progress given to parents more often to measure progress

A school email address so Governors can be directly contacted.

Shame you don't do a senior school, and to carry on nurturing and developing the child to reach their full potential on the same site/ or under the same named school.

I am delighted my son is part of such a wonderful learning community. Every effort is made to adapt the curriculum to ensure he is engaged and enjoys his learning experience. Staff at this school work very hard to ensure children develop to their full potential. My sincere thanks goes to them all.

I have no concerns with my child or Rowan Gate.

I understand that Rowan Gate is a special school and the children are at different education levels, although I believe that children should be encouraged more to achieve their full potential, for example, by weekly homework that is suitable for the child (mainly maths and English.)

I would just like to say I am extremely happy with the progress my son is making. Although he is non-verbal, I can see he enjoys school and is doing extremely well. Rowan Gate is by far the best school I've ever experienced, in every aspect.

The staff are great! Very supportive.

My son has been associated with Rowan Gate Primary School from the age of 9 months. In that time we have been delighted in all areas of his care and education. I believe children at RG learn and achieve because of the quality of staff and the rich experiences the children encounter as part of their learning.

Since my son has been at Rowan Gate, he is making fantastic progress. The staff do an absolutely amazing job with him and I can't thank them enough. His transition of attending school on the bus has been so good, can't fault the support.

Our daughter moved from mainstream school to Rowan Gate, she was frightened and we as parents did not know what to expect from a special school. School made the transition for us go smoothly. She now loves the school. The staff and teachers are fantastic. Any issues are dealt with promptly and it's so nice to have a good relationship with the teacher and feel we are being listened to. Even though busy, they always make time to talk which is so helpful.

None. Very happy where Leah is at.

Our daughter progresses as well as she can. School are very supportive. School have been support of us as well as our daughter. Always finding new ways to try and help. Fantastic school and staff.

Very pleased how my daughter has settled in. She loves coming to school every day. We would like to thank everyone who is involved with our daughter.

Rowan Gate is a fantastic school! My son has come on leaps and bounds since attending the school and is doing things we never thought he would. The staff work so hard to give the children a safe and happy learning environment and I admire them all.

My child loves school and is making progress. As long as my child is happy and enjoying school, we are happy. You should be very proud as a school. I wouldn't want my son to attend anywhere else. His needs are being met and he is happy at Rowan Gate. I couldn't ask for more. 😊

Our daughter only started in September but already is showing signs of development. She is happier and enjoys school now. Although she is non-verbal we can tell as she excitedly gets her uniform on and sings all the way to school each day. Also we have noticed her trying to talk more and is doing more things for herself/becoming more independent. We are very proud.

I can't fault the school. They have always been brilliant with any concerns and are always there for the whole family.